

## Digital Dictation

Do you use Digital Dictation? If yes, could you please answer the following questions:

Name of the supplier & product: **Big Hand**

What procurement method (if any) was used to obtain this system i.e., what framework: **NHS SBS Digital Dictation, Speech Recognition and Outsourced Transcription SBS/20/PC/SM/WCC/9423**

The contract start date: **01/04/2023**

The contract expiry date: **31/03/2025**

Total contract value: **£70,500**

Is the product integrated with PAS or EPR: **No**

What is the name(s) and position(s) of the key internal stakeholder(s) for this service: **Jon Burwell, CIO**

What is the person(s) email and telephone number: [jon.burwell@nhs.net](mailto:jon.burwell@nhs.net),  
**01722 336262**

What would you like to see in this product that is currently not being delivered:  
**N/A**

## Speech Recognition

Do you use Speech Recognition? If yes, could you please answer the following questions:

Name of the supplier & product: **Nuance**

What is the person(s) email and telephone number:

What would you like to see in this product that is currently not being delivered:

### **Video Consultation**

Do you use Video Consultation? If yes, could you please answer the following questions:

Name of the supplier & product: **Dr Doctor**

What procurement method (if any) was used to obtain this system i.e. what framework: **Health Systems Support Framework 'Digital and Remote Technology' category**